



## Our Service Pledge

Our pledge is to provide you and your family with meaningful, dignified funeral service arrangements with a paramount commitment to the highest quality standards of professionalism and personal integrity in all aspects of our conduct and operation.

This guide is provided for you to ensure that every detail we discussed is carried out according to your wishes. The enclosed information reviews the choices you have made and explains the remaining choices, which need to be considered. Please feel free to contact us regarding any aspect or detail of the arrangements for services.

The loss of a loved one and the arrangements for a funeral are two of life's most difficult experiences. We hope the professional and personally sensitive efforts of all of us here will help you before, during and after the funeral.

### **Our Concern is for You**

For many people, the realization of the loss of a loved one begins with the funeral process. The value of the funeral process can be considered in the following ways:

- It recognizes the value of the life that has been lived and provides a dignified remembrance.
- It provides an opportunity for families, friends and community to share their feelings.
- It provides a psychological awareness of the reality and finality of death.

Our role here at the funeral home can be thought of in the following ways:

- Dignified caregiver to the deceased and sensitive server to the living.
- Empathetic listener and responsible community contributory.
- Guidance and information provider.

Our funeral home periodically provides or can refer you to helpful programs:

Grief Recovery - Explaining Death to Children - Estate Planning - Pre-Arranging the Funeral

Our funeral home provides or can refer you to grief reference sources: audio-visuals, brochures and books dealing with most aspects of loss.



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